

2015 Health Carrier Company Complaints

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
GROUP HEALTH OPTIONS INC	13	0.00002	0.11773	10.34%	\$726,217,538
REGENCE BLUECROSS BLUESHIELD OF OREGON	2	0.00003	0.21780	0.86%	\$60,391,224
VSP VISION CARE INC	2	0.00005	0.30921	0.60%	\$42,538,183
UNITEDHEALTHCARE OF WASHINGTON INC	9	0.00005	0.35715	2.36%	\$165,724,140
PROVIDENCE HEALTH PLAN	2	0.00006	0.39762	0.47%	\$33,079,926
GROUP HEALTH COOPERATIVE	84	0.00007	0.45651	17.24%	\$1,210,113,522
DELTA DENTAL OF WASHINGTON	34	0.00007	0.48102	6.62%	\$464,851,153
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	31	0.00011	0.69712	4.16%	\$292,449,898
ASURIS NORTHWEST HEALTH	13	0.00013	0.84042	1.44%	\$101,729,618
PREMERA BLUE CROSS	337	0.00015	1.01078	31.24%	\$2,192,666,526
MODA HEALTH PLAN INC	35	0.00016	1.08351	3.02%	\$212,439,007
REGENCE BLUESHIELD	198	0.00018	1.19602	15.51%	\$1,088,742,062
DENTAL HEALTH SERVICES INC	2	0.00019	1.26934	0.14%	\$10,362,209
COMMUNITY HEALTH PLAN OF WASHINGTON	8	0.00033	2.19416	0.34%	\$23,978,410
AMERIGROUP WASHINGTON INC	1	0.00036	2.38950	0.03%	\$2,752,279
HEALTH NET HEALTH PLAN OF OREGON INC	13	0.00040	2.60803	0.46%	\$32,781,549
MOLINA HEALTHCARE OF WASHINGTON INC	17	0.00051	3.37138	0.47%	\$33,161,933
LIFEWISE HEALTH PLAN OF WASHINGTON	117	0.00055	3.62903	3.02%	\$212,028,243
BRIDGESPAN HEALTH COMPANY	29	0.00067	4.38314	0.62%	\$43,512,275
COORDINATED CARE CORPORATION	120	0.00177	11.66211	0.96%	\$67,671,033